

2024-2025 Educational Webinar Series

Accreditation Lessons Learned from Recently Surveyed Organizations

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Panelists

Richard Eliason

Jason Gibson

Denisa Lambert

Michele Manzoli

Jim Panella

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About the Moderator



Anna Cristina Samlik, MS, CCE
Senior Clinical Systems Engineer
Kaiser Permanente

Anna Cristina is a Senior Clinical Systems Engineer in Northern California with Kaiser Permanente for almost a decade. She is responsible for the strategy and planning of specialized equipment and complex capital projects for Gastroenterology and Sterilization service portfolios. She is responsible for the corporate partnership with UConn and management of Clinical Engineering graduate student internships. Anna Cristina has experience in the strategy, planning and implementation in medical imaging, maternal child health, respiratory and anesthesia specialties and in the initiation of a cybersecurity program for healthcare technology.

Anna Cristina received her Bachelor's Degree in Biomedical Engineering from Boston University and received her Master's Degree in Clinical Engineering from the University of Connecticut.

Logistics

- ❖ All attendees have their microphones muted during the presentation.
- ❖ Questions to the panelists must be submitted via the “Q&A” feature in Zoom at any time. They will be addressed at the Q&A portion.
- ❖ If there is any urgent issue, please use the “chat” feature to communicate with the host/moderator.
- ❖ Please remember to complete the webinar evaluation after attending. A link will be provided at the end.

About the Speaker



Richard Eliason
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Richard began his healthcare technology management career over thirty years ago working in the hospital environment and has held various technical, supervisory, and managerial roles with in-house, OEM, and Independent (ISO) clinical engineering organizations. He earned his BBA with a concentration in Management from American InterContinental University, his AAS Degree in Biomedical Equipment Technology from Alamance Community College and his professional certification as “CBET” from The AAMI Credentials Institute (ACI).

A large portion of his career has been spent in the area of operations support and Quality & Compliance management. He is the Senior Director of Quality & Compliance for Crothall Healthcare Technology Solutions and has been with Crothall for the last 13 years.

Crothall Healthcare Technology Solutions is an independent service organization providing comprehensive Healthcare Technology Management Programs across the United States.

About the Speaker



Jason Gibson
Jason.Gibson@sodexo.com



Jason Gibson – Director of Compliance and Safety. He has been in the CE field for over 25 years, and he is currently responsible for ensuring the regulatory requirements of the program provided by Sodexo to numerous healthcare delivery organizations ensuring compliance with all federal, state, and local requirements.

Additionally, he serves as the corporate Safety Officer, Medical Laser Safety Officer, and Radiation Safety Officer.

About the Speaker



Denisa K. Lambert, CRMC
Denisa.Lambert@trimedx.com



Denisa Lambert is a graduate of Ball State University, with a Bachelor of Science degree in Public Health. Denisa is a Vice President, Quality and Regulatory Compliance at TRIMEDX and is dedicated to maintaining a high-reliability organization to ensure quality, regulatory compliance and patient safety. She fosters strategic alliances with organizational leaders to effectively align with, support key business initiatives, and mitigate patient safety risks.

Denisa has over 30 years of healthcare industry experience with a passion for advocacy, Women in Leadership, and community service.

Denisa received her Bachelor of Science, Public Health degree from Ball State University and has achieved certifications as an ISO 13485 and 27001 Lead Auditor, Lean Six Sigma Green Belt, as well as Corporate Ethics Manager.

About the Speaker



Michele Manzoli, MS, CCE
Michele.Manzoli@cshs.org



Michele Manzoli is Manager of Clinical Engineering with Cedars-Sinai, where he supports medical device connectivity systems as well as nurse call, environmental monitoring, clinical communication, alarm management, infant protection, and asset tracking systems.

He started his career over 10 years ago in Italy, where he worked in the Medical Device Regulatory Affairs field. He had clinical engineering experiences in Italy, the United Kingdom, and Connecticut, before moving to Los Angeles in 2016.

Michele was the winner of the 2015 ACCE Student Paper Competition, and he presented at national and international conferences (AIIC 2012, AAMI 2022, AIIC 2022, AIIC2024, AAMI2024). Michele earned his B.S. in Biomedical Engineering from the University of Bologna (Italy), a M.S. in Clinical Engineering from the University of Trieste (Italy) and a M.S. in Biomedical Engineering from UCONN (USA). He is a Professional Engineer in Italy and a Certified Clinical Engineer in the US.

About the Speaker



Jim Panella, MBA
jpanella@uic.edu



Jim Panella is Director of Clinical Engineering/IT at University of Illinois Hospital and Health Science System in Chicago, Illinois. Jim received a bachelor's degree in Technical Management from DeVRY Institute of Technology. He started his career in Clinical Engineering 37 years ago at University of Chicago Medical Center.

Jim has been a Director of Clinical Engineering for the past 29 years. During his career, he also has had responsibility for many Support Service departments; Equipment Distribution, Patient Transportation, Mail Center Services, and Medical Center Parking where he initiated many process improvements programs.

Jim served as ACCE Vice President in 2020-2022, as ACCE Treasurer in 2015-2019, and as ACCE Secretary in 2014-2015.

Session Description

This session will be a panel discussion with representative from a variety of healthcare delivery organizations that were recently surveyed by The Joint Commission. The Healthcare Technology Management community will come together to share lessons learned; what went well, where could they see as an opportunity for growth or change, and more

Panel Discussion

Q1:

Can you talk about the most recent TJC survey that your facility/facilities were involved in?

Panel Discussion

Q2:

What were key differences between the latest survey findings and the previous one?

Panel Discussion

Q3:

How did you prepare for this most recent survey / when did you start the preparation?

Panel Discussion

Q4:

What would you do differently next time?

Panel Discussion

Q5:

What is the most important tip you have for the audience that hasn't been yet discussed?

Thank You

Any question?

Please type your questions to the Zoom Q&A window

Please complete the online evaluation form at
https://www.surveymonkey.com/r/Webinar_session5

